

Direct Loan Exit Counseling Guide

Please allow approximately 30 minutes to complete the counseling; once you begin, you cannot stop & resume later.

- Sign into your account on www.StudentLoans.gov using your FSA ID and password
- Click on *Complete Counseling*, then *Exit Counseling*
- SUNY Adirondack Community College may already be displayed in the school information section; if not, enter *NY* in the state field & *SUNY Adirondack Community College* as the school
- Carefully read all information & answer the questions *Be mindful that some sections have multiple tabs, all must be completed before moving on*
- Enter your personal information, employer information if applicable, as well as 3 references
Only 1 can share an address with you
- Click *Submit Counseling* & print the confirmation page for your records

Please feel free to contact the Financial Aid Office at 518-743-2223 or finaidoffice@sunyacc.edu with any questions.